



PANDIFFERENT

The PADGETT *Web Summit*



P A N DIFFERENT

Thank you for joining us.

The unplanned and incomparable experience of 2020 has caused us all to rethink how we're connecting with colleagues, clients, and content. Consuming legal education has become a virtual experience and the old touch points with a mortgage servicers' law firms have all but evaporated.

At Padgett Law Group, it's been important to us throughout the COVID-19 experience to remain in touch with our clients, on top of legal developments, and ahead of the consequences caused by the pandemic's economic and societal fallout. It is crystal clear that there will be significant differences in post-pandemic mortgage servicing and wholly new issues to handle. Understanding and preparing for those differences is the core idea behind PANDIFFERENT, the first-ever Padgett Web Summit.

On these pages, and as you join us on October 1, 2020, you will find content centered around the emerging trends across bankruptcy and foreclosure; historical issues that will influence litigation trends in the coming years; and you will hear from a pool of guest speakers that touch servicing, investing, and the industry at-large through our industry associations.

As always and again, thank you for joining us. We look forward to continuing to be your business partner in a post-pandemic world.

Robyn & Tim Padgett

Chief Development Officer & Chief Executive Officer
Padgett Law Group



Web Summit Session Descriptions

ZOOM IN ON THIS CONTENT HIGHLIGHT

Pre-Recorded General Sessions

OPENING REMARKS AND WELCOME

#PADGETTPEOPLE

TIM PADGETT
ROBYN PADGETT

Start PANDIFFERENT with opening remarks from Tim and Robyn Padgett, the firm's founders and currently-serving Chief Executive Officer and Chief Development Officer, respectively. Hear Tim and Robyn give their perspective on immediate issues facing the firm's clients and join them as they conduct a high-level wellness check of the firm's healthy financial outlook and provide a status update on PLG's early, aggressive work-from-home program still in place today.

SESSION RUN TIME: 5 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/WELCOME-REMARKS](https://padgettlawgroup.com/welcome-remarks)

PREDICTIONS: 2021 PEAKS, PITFALLS, AND PROCESSING HURDLES

#PADGETTPEOPLE

KEENA NEWMARK
JULIAN COTTON
CARLOS HERNANDEZ-VIVONI
SETH GREENHILL

Moderated by Keena Newmark, Esq., PLG's Managing Attorney of Bankruptcy, this session focuses on core bankruptcy issues servicers are likely to face as volume and complexity increase in 2021 and beyond. Keena moderates with speakers Julian Cotton, Esq., Supervising Attorney of National Bankruptcy Operations; and Bankruptcy Attorneys Carlos Hernandez, Esq. and Seth Greenhill, Esq.

SESSION RUN TIME: 1 HOUR 9 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/BANKRUPTCY-GENERAL-SESSION](https://padgettlawgroup.com/bankruptcy-general-session)

HUD'S BIGGEST #FHAN GIVES HER OUTLOOK AND UPDATES

#PADGETTPEOPLE

MARISSA YAKER
JOSHUA GOLDMAN
RYAN MARTINEZ

Moderated by Marissa Yaker, Esq., PLG's Managing Attorney of Foreclosure, this session focuses on foreclosure, title, and FHA servicing issues. Marissa moderates with speakers John Dunnery, Vice President of Government Loan Servicing with Bayview Loan Servicing; Joshua Goldman, Esq., Supervising Attorney of PLG's Tennessee operations; and Ryan Martinez, Esq., Supervising Attorney of PLG's REO and Title Operations.

GUEST SPEAKER

JOHN DUNNERY, BAYVIEW

SESSION RUN TIME: 1 HOUR 1 MINUTE

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/FORECLOSURE-GENERAL-SESSION](https://padgettlawgroup.com/foreclosure-general-session)

SHOP TO SHOP: A MODERATED INVESTOR CONVERSATION

#PADGETTPEOPLE
EVAN SINGER

Managing Attorney of Default Services Evan Singer, Esq., moderates this investor roundtable conversation with Paul Birkett of Automation Finance; Constantine Pavlakis with Agile Asset Management; and Paul Johannsson of O.L.A.F. Companies. Trends in the non-performing loan (NPL) market, asset disposition, and servicer oversight are all topics on the table for this wide-ranging and forward-looking investor-driven conversation as they discuss their growing corner of the mortgage servicing and default market.

GUEST SPEAKERS
PAUL BIRKETT, AUTOMATION FINANCE
CONSTANTINE PAVLAKIS, AAM
PAUL JOHANSSON, O.L.A.F.

SESSION RUN TIME: 55 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/INVESTOR-BREAKOUT-SESSION](https://padgettlawgroup.com/investor-breakout-session)

INDUSTRY OUTLOOK: A COLLECTIVE ASSESSMENT ON CONNECTION POST-COVID

#PADGETTPEOPLE
KRIS ZILBERSTEIN

PLG's Supervising Attorney of Bankruptcy Operations and long-time industry volunteer Kris Zilberstein, Esq. moderates this high-level conversation with Matt Bartel, President & CEO of the American Legal and Financial Network (ALFN) and Ed Delgado, Chairman Emeritus of Five Star Global. Padgett Law Group is a member of ALFN and Five Star Global's Legal League 100, both leading trade associations representing the interests of creditor rights' law firms.

GUEST SPEAKERS
MATT BARTEL, ALFN
ED DELGADO, FIVE STAR

SESSION RUN TIME: 49 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/INDUSTRY-CONNECTION-BREAKOUT-SESSION](https://padgettlawgroup.com/industry-connection-breakout-session)

FUTURE TOPOGRAPHY: TALKING TECHNOLOGY AND TALENT

#PADGETTPEOPLE
JAY FRENCH

Chief Operating Officer Jay French moderates a Q&A with his counterpart at a360inc, Jan Duke, and the technology provider's Vice President of Product Solutions Jodi Paleveda and CEO of Mortgage Services International (MSI), Baker Breedlove. Their conversation touches on work-from-home best practices, roadmap readjustments in light of COVID-19, and notes on how to nimbly manage your people and process as the changing environment requires more from your technology solutions.

GUEST SPEAKERS
JAN DUKE, A360INC
JODI PALEVEDA, A360INC
BAKER BREEDLOVE, MSI

SESSION RUN TIME: 59 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/TECHNOLOGY-BREAKOUT-SESSION](https://padgettlawgroup.com/technology-breakout-session)

Special Cuts Added by Client Demand

WHEN LIT LIGHTS UP: CONTESTED FORECLOSURES EMERGE AS EARLY POST-COVID TREND

#PADGETTPEOPLE
LAURA CONRAD
STEVEN HURLEY
ANYA MACIAS

Will contested foreclosures clog the 2021 pipeline? The potential exists as the industry prepares for an increase in volume and file complexity. Hear from these practitioners as they look back at post-2008 litigation trends, industry solutions, and apply today's conditions to emerging litigation trends, walk through strategies for contested foreclosures, and discuss what will certainly be an area of concern in 2021 and beyond.

GUEST SPEAKER
BETH NORTHROP-DAY, US BANK

SESSION RUN TIME: 33 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/LITIGATION-SESSION](https://padgettlawgroup.com/litigation-session)

WHEN D&I EFFORTS ARE JUST DISTRACTION AND INACTION: HERE'S HOW TO CHANGE

#PADGETTPEOPLE
KEENA NEWMARK
KAWANNA BUGGS
SYDNEY RASCH

Without targeted hiring, merit-based promotions, and an honest look at your board, leadership, and management teams, D&I efforts run the risk of simply being cosmetic. Here's how some industry names are committing to the concept, discussing and implementing change, and evolving their workplace cultures. Take these lessons and apply them to your own thinking about work, teams, and see how you can change the way you do business.

GUEST SPEAKER
SHERI CROSBY WHEELER, MR. COOPER

SESSION RUN TIME: 1 HOUR 11 MINUTES

DEVOTED SESSION PAGE: [PADGETTLAWGROUP.COM/DIVERSITY-SESSION](https://padgettlawgroup.com/diversity-session)

NEED MORE? GET MORE.

Padgett Law Group is making the sessions of PANDIFFERENT available to registered attendees available for up to two weeks post-conference. That means you can revisit and continue to receive access until October 15. Longer access can be requested directly by contacting us or you can request specific training modules for your servicing teams.

ONLINE ACCESS: [PADGETTLAWGROUP.COM/PANDIFFERENT](https://padgettlawgroup.com/pandifferent)
CONTACT US: MARKETING@PADGETTLAWGROUP.COM

A live recap of the day's sessions, audience questions, and real-time updates from select summit speakers.

LIVE CLOSING SESSION 4:30 E.T. ON OCTOBER 1



KEENA NEWMARK, ESQ.

MANAGING ATTORNEY,
BANKRUPTCY



MICHELLE DEVORE

EXECUTIVE DIRECTOR,
FORECLOSURE OPERATIONS



RYAN MCMANUS

EXECUTIVE DIRECTOR,
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